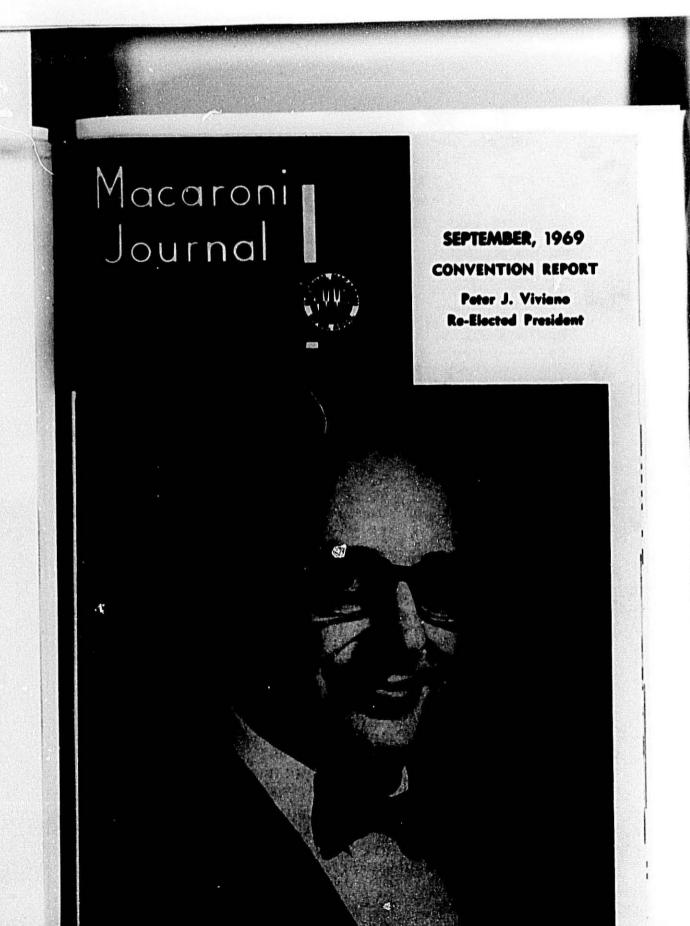
THE MACARONI JOURNAL

Volume 51 No. 5

September, 1969



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Macaroní Journal

September 1969 Vol. 51

No. 5

Official publication of the National Macaroni Manufacturers Association 139 North Ashland Avenue. Palatine, Illinois. Address all correspondence regarding advertising or editorial material to Robert M. Green, Editor, P.O. Box 336, Palatine, Illinois, 60067.

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EPTEMBER, 1969

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Cover Photo

Peter J. Viviano, president of Delmonico Foods, Louisville, Kentucky, was re-elected president of the National Macaroni Manufacturers Association at the 65th Annual Meeting.

The Macaroni Journal is registered with the U.S. Patent Office.

Published monthly by the National Macaroni Manufacturers Associction as its official publication since May, 1919.

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Mr. and Mrs. Vincent F. La Rosa, Frank Denby Allen, Mrs. Mr. Vincent De Domenico.

Long Range Planning for Industry Growth

FOILOWING the theme of an "Idea Robert M. Green and Director of Resafari," the 65th Annual Meeting of search, James J. Winston. the National Macaroni Mcqufacturers ation of the industry's progress and problems in sessions at the Hotel del Coronado in Coronado, California, July 17-21. Challenging presentations were housewives, grocers, millers, and a rep- Other Directors were all re-named. resentative of the armed forces, all of whom pointed to great potential for pasta products while candidly pointing out the industry's shortcomings.

Registration reached 250, one of the association's larger meetings, and many executives were accompanied by their wives and children.

Mel Sjerven, covering the meeting for the Southwestern Miller, reported: The Southern California setting provided many opportunities to relax or explore with family members and friends, and visits were made to Disney. land, Sea World and Mexico, but, as usually characterizes N.M.M.A. conventions, sessions were extremely well

"At the Italian dinner party, Tuesday evening, Mrs. Fran Green, wife of the Executive Director and Vera Ahrensfeld, of the Association staff arranged tables for 57 members of the 'younger set.' The fine restaurants in the area were scenes for glittering dinner parties. Children also attended sessions of the convention, and in the case of Robert Cowen, Jr.'s presentation, assisted as projectionist and in passing out information."

Officers Re-elected

Peter J. Viviano was re-elected President of the Association. Re-named first Vice President was Vincent F. La Rosa, st-ond Vice President, Vincent DeDo-menico, third Vice President, Frank noted that the Interstate Tax Bill had sa.ond Vice President, Vincent DeDo-Denby Allen, Executive Secretary, passed the House and was now before

John F. Ronald, Catelli-Five Roses, Association engaged in a realistic evalu- of Montreal, Quebec, was elected a Director replacing Kenneth J. Forbes from the same company. Also elected a Director was Edward A. Horrigan, Thomas J. Lipton, Inc., in the place of made by macaroni menufacturers, the company's Lester R. Thurston, Jr.

President Peter J. Viviano commented on the assignment of the Long Range Planning Committee to review possible improvement of industry statistics, the need to adhere to sound trade practices, and to start the per capita consumption trend back on an upward course after hitting a plateau in 1967 and 1968.

Chairman Lloyd Skinner reported for the Long Range Planning Committee. It was proposed that a questionnaire go out to the industry to determine willingness to report production in pounds by market classifications to an outside tabulating service or to the Association

In stressing macaroni's versatility, convenience, and nutritional contributions, slides were shown illustrating shelf-pads of recipe ideas. Mr. Skinner emphasized that the million of macaroni packages going into the home were the best media for carrying important messages to the consumer.

War on Hunger

Director of Research James J. Winston described the Government's efforts to alleviate hunger at home and abroad with enriched macaroni playing a part in recent purchases for test-marketing in New York, St. Louis and San Diego.

Counselor James F. Flanigan, pinch-

Hart's franchise bill bears watching FTC Guides on Advertising & Prom tional Allowances will be carried out Manufacturers are responsible for communications with customers' custome Consumerism is still a potent force.

In a panel discussion with a group of Southern California consumers Secretary Bob Green uncovered several areas where consumer education will help in nutritional understanding and preventing over-cooking of our products. Food Editor Opal Crandall of the San Diego Union covered the session with the caption: "Cholesterol Low-More Pasta Products Used As Meat Costs Rise, Panel Reveals."

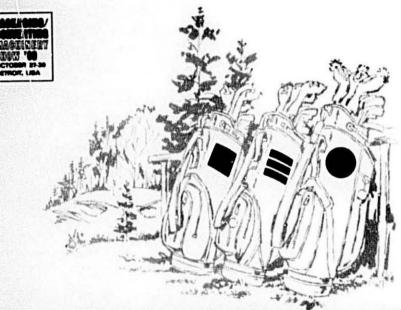
President Joe Beagin of the International Girl Watchers Society gave pointers in the professional approach and awarded Fred Spadafora homorable mention for adeptness at a lau h-pro-voking luncheon for the ladies well as all girl watchers.

At the Second General Sessio Gerald G. Alexander, District Manag r. Information Network Division Computer Sciences Corporation gave an impressive audio-visual presentation on the information explosion and explained their services in the computer field.

Robert I. Cowen, Jr., A. Goodman & Sons, described their experiences with computers over the past ten years. Conclusions: (1) appoint an executive to be in charge. (2) Get the right man an hold on to him. (3) Allow safficient time for any new endeavor. (4) Never bits off more than you can thew-ta'te small in remental steps. (5) Garbage in-farbage out. (6) Keep costs down-get programming support. (7) Constantly re-

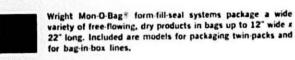
(Continued on page 7)

THE MACARONI JOURNAL SEPTEMPER, 1969



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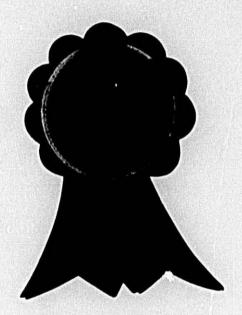
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Convention Report— (Continued from page 4)

"Management by Objective" was de-scribed by Hark Heffelfinger, Executive Vice President of Peavey Company Flour Mills. This approach involves philosophy, practice, management de-velopment and communications. It will be described in detail in the next issue of the Macerral Journal.

Reports on the comments of the mac-aroni panel which included: "Long Range Plansing for Individual Compenies" by E. Edward Toner, President, C. F. Muslier Company; "Budgetary Control—Es ential for Profits" by Albert F. Rotsilio, President, Ronco Foods;
"Recruiting & Training Sales Representatives" by Arvill E. Davis, General
Manager, Gooch Food Products Co.; The Importance of Advertising" by Edward A. Horrigan, Continental Divi-sion, Thornus J. Lipton, Inc. appears on pages beginning with 28.

At the Third General Session, Carl Peterson, Jr. of the huge wholesale

grocery firm of A. M. Lewis, Inc. forecast that half of Supermarket Institute's members would remodel or expand in 1969. He noted the use of computers would cut inventories and improve service. But detailed data from manufacturers is in great need. Salesmen must be equipped with the proper tools -people make the difference between profit and loss.

Don Stuetz, Grocery Division Manager of Von's 84 stores, warned that macaroni may not be gaining as fast as it should. Rice dinners, frozen dinners, snacks and convenience foods sold at franchise are cutting into dry product sales. "Don't fight among yourselves," he said, "Your problem is outside of

Howard Moyer, Grocery Merchandise Manager, Central Region, Mayfair Mar-kets, observed little change in macaroni packaging for a long time. Among his suggestions: vignettes for eyeappeal like cake mixes, see-through cartons, better displays at retail.

Mass Fooding

Ralph Frank, Jr., vice-president, Lawry's Associated Restaurants, declared the food service industry is going to class or custom-type restaurants with

the action is. To be popular it must be profitable. With slides he illustrated a new venture for Lawry's: Tonio's spaghetti and hamburger restaurants, with accent on Italian atmosphere and al dente preparation.

Lt. Commander Dean S. Lane lauded

macaroni products for being well ac-cepted, no sanitation problem, and making a good nutritional contribution to the diet of men in the Navy. More than added lasagne.

Chairman Albert Ravarino called for complete industry support for the prod-uct promotional efforts of the National Macaroni Institute. He lauded the work of Ted Sills and staff. Elinor Ehrman of Sills' New York office illustrated with slides the fine publicity placements macaroni products are receiving in every type of media.

Plans for the Spaghetti Safari were described. Some twenty food editors will be escorted through durum, flour and macaroni country in North Dakota and Nebraska at harvest-time, August 19-20-21.









Convention Report-

(Continued from page 7)

Commissioner Tom Ridley and Mar-keting Specialist Chuck Nelson of the North Dakota Wheat Commission gave their approbation.

II. Howard Lampman of the Durum Wheat Institute described educational materials that have been developed and asked for suggestions for improving the projects and support in distribution. He noted that the Wheat Foods Foundation has established a Nutrition Project Committee and called for suggestions

Suppliers' Socials

Suppliers' Socials were sponsored by the following firms on the three eve-

Amber Milling Division G.T.A. Archer Daniels Midland Company Asceco Corporation Ballas Egg Products Corporation Braibanti-Lehara Corporation The Buhler Corporation Clermont Machine Company DeFrancisci Machine Corporation Diamond Packaging Products **DuPont Film Department** Faust Packaging Corporation General Mills-Sperry Division Hoskins Company International Milling Company D. Maldari & Sons North Dakota Mill & Elevator Wm. H. Oldach, Inc. Paramount Packaging Corporation Peavey Company Flour Mills Ridgway Lithograph Company Rossotti Lithograph Corporation Milton G. Waldbaum Company

Girl Watchers

Joe Beagin, founder-president of the International Society of Girl Watchers. with world-wide headquarters in San Diego, California, is an eloquent, forceful speaker on a subject of continuing interest to men and womes everywhere -girl watching!





The young people sected are Laurie Scarpelli, Helen Vagnino, La Rosa. Standing are Alfie Rossi, Joe Juno, Jr., Laura La Rosa.

became involved in the public relations caught him at it yet." business at an early age. After Air Force Service in the China-Burma-India theatre during World War II. he moved to Florida with his bride of three months. There he formed his own public relations firm and became a successful promoter of beauty contests throughout the state.

This activity led him into his present career-hobby, rather-of "professional" girl watching.

Since the first meeting of the International Society of Girl Watchers in 1960, the membership roster has swelled to more than 1,965 active, serious, sinded girl watchers from all parts of the world. Its fearless leader has appeared before hundreds of organizations on the West Coast presenting his program "How to Watch Girls-Successfully!"

How does his wife react to all this? Her reply to a reporter answered that.



Born in Brockton, Massachusetts, he "I don't know," she said. "I haven't

How did the macaroni convention delegates react to his presentation following a luncheon of California fruit salad with elbow macaroni? They thought he was great!

The models with Joe, full of energy after the fruit and macaroni salad. picked Fred Spadafora as the most adept girl watcher in the group with Vincent DeDomenico and about one hundred other masculine contenders tied for second.

Pie in the Sky

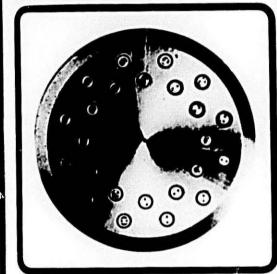
The Seven-Up Company and the ! toni Foods Corporation are coopera & in a joint promotion campaign in Chicago area during the month of gust, culminating in a consumer swstakes, the grand prize of which wil a Seven-Up and Buitoni Instant P 'Pie in the Sky" part; [or 50 wintheld aboard a United Airlines Caras plane flying over Lake Michigan.



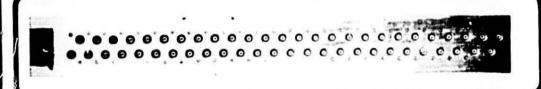
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SEPTEMBER, 1969

Remarks of President Peter J. Viviano

et the 65th Annual Meeting

IN January at our mid-year conven-tion it was brought out that our production figures and per caipta consu tion figures were somewhat faulty and inaccurate, and that this situation could be a disturbing factor as time went on.

We also agreed at that time that our trade practices in the industry were beginning to hurt our image and that possibly some consideration should be given to the improvement of not only summer relations.

At the directors' meeting on the last day of the convention a discussion took place with reference to these problems and other items that were hurting our image; and it was felt that a committee should be appointed to look into these matter-a committee for long term planning. From the remerks at this particular meeting I got the impression that the directors were ready and eager to initiate action to improve our image in all fields, even if necessary to appropriate a considerable amount of money. As a matter of fact, I left this meeting and the convention thinking that the industry was ready for these progressive moves; and even got the impression that securing the money to do the job would be no great problem.

Since that convention we received many encouraging letters in connection with the long term planning committee, some made reference to the fact that it was time for the industry to update and improve its image. By the same token we received some discouraging letters. One in particular stated that the type of thing suggested in the long term planning was not the work of the Association but rather the responsibility of individual manufacturers. It is hard to conceive how an Association can exist and not have the responsibility of paving the way for the type of image that is desired by the majority of the industry. It is true that what we are looking for requires individual effort as certainly no association can do it alone. The leadership, aims and purpose have to be initiated by the Association and the individuals to work in unison.

We received some letters and comments favoring an increase in dues for this purpose; and on the other hand we received letters and comments to the assure you that further erosion will effect that not one red cent of increase lead to continued decrease in per capita would be tolerated.



Pater J. Viviano

Problem of Statistics

There seems to be a lack of cooperation for submitting statistics which trade practices that I have not mentionwould enable the industry to evaluate its progress. This stems from one section of the country where the per capita consumption is the heaviest. Statistics recently observed from this area indicate the pasta sales are down about 2%. It would behoove those manufacturers to be a little more appreciative and understanding of the long term planning. Any growth that manufacturers have sustained in the past year have, of necessity, been at the expense of a com-

In my previous remarks mention was space in the grocery outlets. To my amazement two or three manufacturers have refuted this statement. It is apparent that those manufacturers must not be aware of what is happening around them. We have had computerized merchandising for some time and this has contributed to the lessening of our shelf area. But I can tell you that in a very short time the computerized marketing system will be perfected to the point where there will be a high speed means of updating merchandising mixes to match consumer needs. Facings on each item will be allocated automatically taking into consideration sales velocity. the limitation of case pack, etc. There will be no soft spots for the pasta industry. When the grocery outlets accept this philosophy 100% we will see a further erosion of the shelf space. I consumption because of the lessening

of exposure on the shelf which is needed for pasta products in view of the impulse buying characteristic.

Trade Practice Bules

On August 1, 1958, we promulgated trade practice rules through the Federal Trade Commission. It was our intention at that time to uplift the trade practices in the industry so that our image with the trade would be enhanced. It is apparent from what has happened in recent years that not much consideration has been given to these trade practice Rule #8 prohibited sales below cost.

Rule #10 prohibited fictitious prices, etc. Rule #11 prohibited deceptive invoicing, etc. Rule #12a prohibited discriminatory prices, rebates, refunds, discounts, credits, etc. Rule #12c prohibited advertising or promotional allowances, etc., unless available to all buyers in the same trading classifica-

There are many other rules in these ed, but the ones that are hurting the industry most should have honorable mention. As late as 1965 the grocery industry promulgated some trade practices similar to our so it is apparent that our customers have a desire to improve trade practices.

Pricing seems to be a problem-many manufacturers feel that keeping prices low will discourage competition. Pricing of private brand in many cases is below cost. These are trade practices that hurt our image as much as anything else and encourage buyers to further made that we are gradually losing shelf exploit our industry. Our profit margins are not quite sufficient to do an outstanding job of advertising and promotion which is required if our products

Fattening Phobia

Concerning phobias about the fattening image of our products-much can be done to alleviate this problem with the concerted effort on the part of all. It is a known fact that quantity of intake relates to the fattening aspect as much as anything else. Many slog-ns and many recipes could be devised to help overcome this problem. The committee on long term planning has many ideas on this and I am sure that the chairman, Lloyd Skinner, will cover

this in his report.

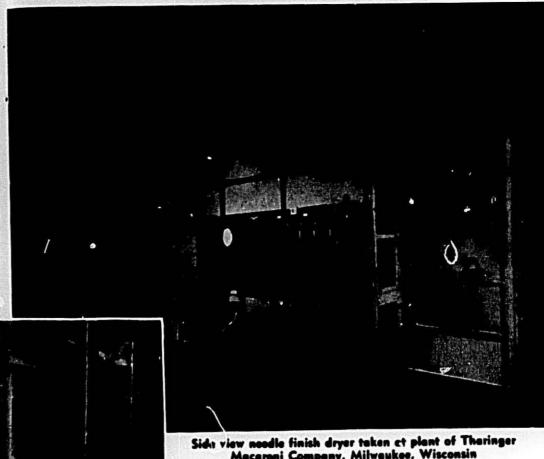
Special Note: With the high cost of meat much could be done to encourage and promote macaroni products for feeding the indigent people in this country and in the world.

(Continued on page 14)

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CONTINUOUS NOODLE DRYER

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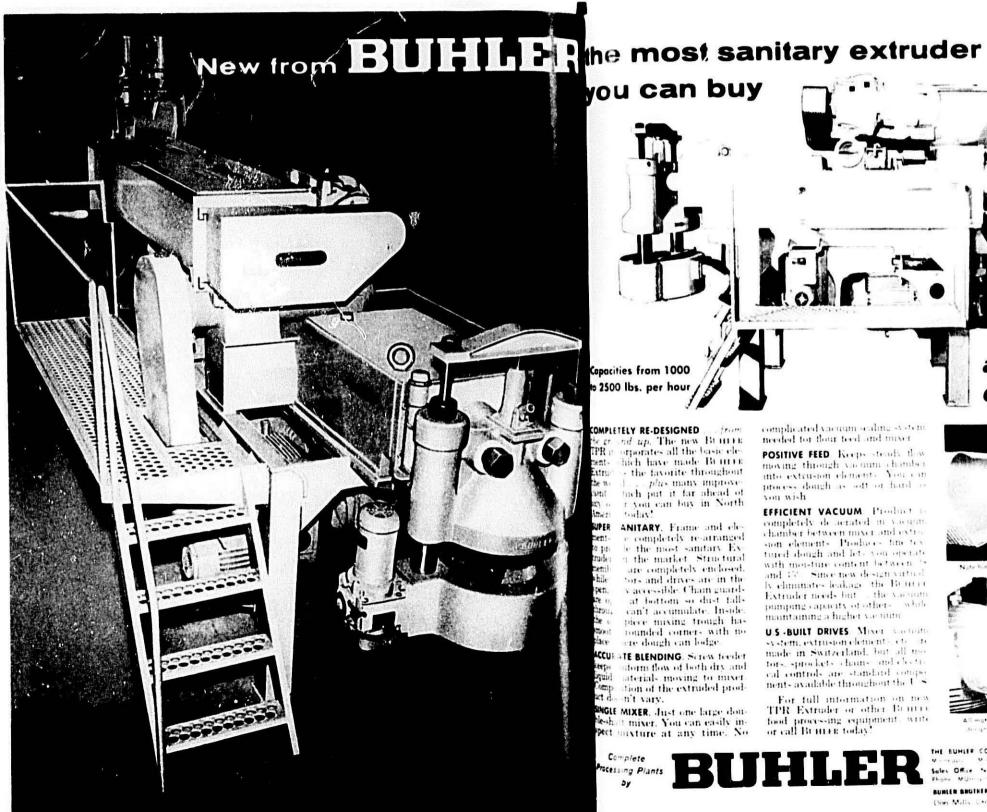
The only Noodle Dryer that has conveyor screens that interlock with stainless steel side guides. Many other features are incorporated that are solely Clermont's.

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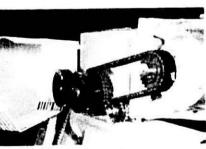
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President's Report-

(Continued from page 10)

We know that more people are eating out all the time. There are all types of franchise eating establishments and they are growing by the hundreds each year. A quick observation of these convenient eating places will indicate that our products are not used to much degree. Methods should be devised to perfect volume feeding in order to attract these franchise eating places.

To remind himself of his competitors' contributions to his success, one business man has engraved the following on a plaque which is hung conspicuously in his private office.

A Salute to Competitors

"My competitors do more for me than my friends do; my friends are too polite to point out my weaknesses, but my competitors go to great expense to advertise them.

"My competitors are efficient, diligent and attentive; they force me to search for ways to improve my products and

"My competitors would take my business away from me, if they could: this keeps me alert to hold what I have.

"If I had no competitors, I would be lazy, incompetent, inattentive: I need the discipline they enforce upon me.

"I salute my competitors; they have been good to me. God bless them all."

We have had one or two complaints about the type of convention we had last January. One remark was made that Dr. Billy J. Hodge's subject. "Penetrating People Problems," was elementary, was taught in college 25 years ago, and was no longer required by those college graduates in our industry. It is not my intention to answer this complaint or others but just to illustrate a point, anything that was good 25 years ago certainly cannot be any good today -times have changed that much. I, for one, thought that Dr. Hodge's remarks were somewhat timely and suited to the problems of today. At the convention next January we are contemplating a seminar or successul leadership. As you can imagine, this embodies quite an array of subjects from successful human relations to profit making. I am hopeful that we can avail ourselves of its potential.

Things to Come

At this convention we are trying to bring to you, among other things, an important phase of business which is the computer. Many pasta manufacturers have been using IBM or small

(Continued in next column)

Report of the Long Range Planning Committee

By Lloyd E. Skinner, Chairman

DRESIDENT Peter Viviano appointed a Committee for Long Range Planning at the Board of Directors meeting February 1. On the Committee are Albert Ravarino, Nicholas A. Rossi, Walter Villaume and myself.

We met in the offices of Theodore R. Sils in Chicago on March 12 and were joined by Andrew Russo of the New Mill Noodle Company and Alan Pascale of Skinner Macaroni Company, as well as Secretary Bob Green.

We defined our problem as follows: Per capita consumption of macaroni hit a plateau with no increase in 1967 or 1968. The industry must ascertain the reasons for this leveling off and what can be done to start the trend upward again. We should also explore the reliability of the statistics that we are

ere was general agreement that the fattening image of macaroni hurts our sales and that this can be resolved in the long-run by preaching the gospe that macaroni is a healthful, nutritious food in the cereal category of the government's recommended basic four classification of foods.

There was, also, wide greement that to approach doctors directly through advertising or mailing would be costly, time consuming, and probably not very effective.

It was concurred that the best approach is to develop recipe and nutritional material emphasizing macaroni's contributions to good health and show-

President's Report-

computers for many years. I don't know that many of us have used computers to their full potential, particularly in analyzing costs. I assume that most of us got into them mostly for sales statistics and invoicing. But since computers are getting so sophisticated and negative. Our company never takes a are capable of doing so many things beyond the realms of our imaginations, I think it would be very timely for us to become acquainted with most of these possibilities. Besides the presentation by the Computer Science Corporation we will have one of our own members give us the benefit of their experi-

I realize that in my brief remarks many areas have been covered but time does not permit too much detailing; however, it does give us food for thought.

Thank you.



Llord E. Shine

ing its place in a balanced diet with counted menus. This type of material sent to home economists teachers, students and consumers can accomplish more in a positive way than anything else we can do.

One suggestion was that individual manufacturers can make positive nutritional statements in simple form, usable in their advertising and on their packaging. This would do the greatest good with consumers at virtually no extra cost to the industry.

Another idea was to develop pointof-purchase material, such as a recipe pad, to call attention to the fact that macaroni, spaghetti and egg noodles can be effective when utilized in low-calorie

Directors' Comments

A report of the ideas developed our March 12 Committe meeting was sent to the Association directors. The following comments were received from them:

"Phobias about the fattening image of macaroni and convenience foods are negative approach, we always speak in the affirmative and this accounts for the increase in sales we have enjoyed over the years."

Another director said: "Emphasize the positive-macaroni is easy to prepare, inexpensive, and can be combi readily almost with any other food. Stress that macaroni is free from fat. has no roughage, is easily digested and completely assimilated."

"We should say quick and delightful in three minute socko sauces such as sauteed mushrooms, peas, green pep

THE MACARONI JOURNAL

the protein contribution, and the fact that macaroni products are delicious with everything."

A second point-of-sale recipe pad id put these ideas into action by calling the consumer's attention to Quick and Easy Skillet Recipes With the Tasty Trio."

Another recipe pad to enhance the status of macaroni products as ingredients for gourmet eating and entertaining is the suggested recipe pad: "Enterain With the Tasty Trio."

The Long Range Planning Committee found that there is a problem in the grocery store with combination dinners taking space in the macaroni department. Space allocation on computersed index for space profit does not take into consideration related item sales and the traffic generated thereby.

It was recommended that brochures such as the one mailed to grocers this past winter telling the related item story should be continued, but it was mentioned that the statement "\$1 worth of macaroni generates \$13.50 in related item sales" is approaching the credibility gap. Another way to illustrate our good "related items" story might be the roach that macaroni represents onehalf of one percent of store sales generating seven times that value in related item sales, which makes it actually worth four percent of total grocery siness.

The need for educating management and labor in the hotel, restaurant and institutional field was emphasized not only because this is one of the fastest growing segments of the food service business, but because it represents an important sampling area in reaching the home consumer. The work of the Durum Wheat Institute in this area. supported jointly by the National Macaroni Institute and the North Dakota State Wheat Commission has been good, but it needs to be enlarged and ex-

Management Education

in fact, it was the conclusion of the Committee on Long Range Planning that the essential need of the industry is for management education that will lead to a greater return on investment and better margins that will provide the means for the promotion necessary to keep abreast in the highly competi-

The basic work of the National Macaroni Institute in product promotion through the Sills organization has for the past twenty years kept macaroni imption on an upward trend. More government use, we would have a good

cial projects that have been developed by the Institute Committee with the Sills personnel: Including this year's planned Spaghetti Safari into durum country during harvest time; the successful television kit which effectively told the weight watchers story by tying in with swim suit fashions; our advertising in home economics publications with the offer of recipe material for students and teachers; the annual press party in New York at Tiro A Segno which has brought extra dividends in impressive publicity in important pub-

Industry Statistics

lications, and so on.

Now, turning to the problem of reliability of adustry statistics.

At present, industry statistics come from three sources: first, monthly reports to the National Macaroni Institute with contributions for product promotion. These reports might provide the basic figures except that the sample is too small to be representative of the entire industry, and, is overly weighted with the larger firms. Why everybody in the industry does not support the product promotion of our commodity on an industry-wide basis is beyond me. The cost of a cent and threequarters a hundredweight on a six dollar bag of flour is less than three one-hundredths of one percent.

The second set of statistics comes from the U.S. Department of Commerce bi-monthly report on the durum mill grind. While this is a barometer on raw material used, it does not account for the amount of product being blended, which could run from five percent to twenty percent, and this wide range of possibility makes the use of these statistics unreliable.

Finally there are statistical services that are available to individual manufacturers, such as the Nielsen Report; Sales Area Marketing, Inc.; Speed Data; and so forth. The few firms that do subscribe to these services are generally precluded by contract from releasing their figures to the Industry. In addition, these reports are regional in nature without the full national pattern being available, unless several regions were fitted together. Hence, it becomes essential in the viewpoint of the committee that the industry do something about gathering reliable statistics. We propose that a Quarterly Report of short goods and egg noodles by pounds, be rendered to the Association regularly and promptly. By breaking shipments into consumer packages, institutional pack, and quantities for industrial and

We should talk about low calories, of the same is in order along with spe- index on the industry volume, trends, and the importance of various segments of the market in that growth.

We see no reason not to trust our Association staff headquarters. But if there is not the degree of trust necessary, these reports could be sent to an outside statistical service, which would add to the cost but would be desirable if the information was made available to all.

We recommend that the convention assembled approve the recommendation that the industry begin immediately to report quarterly data to the Association

We also have asked Bob Green to see that Association members receive a copy of this report in an appropriate form that will assist member firms in taking some positive steps towards long range goals.

We do not plan to stop here. We will hold future committee meetings as possible to develop further some of the good ideas initially presented.

Hong Kong Noodle Priest At Convention

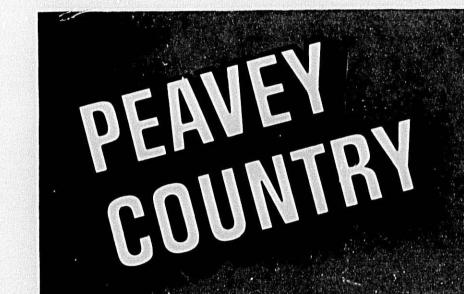
Monsignor John Romaniello, noodle maker from Hong Kong and traveling emissary for the Catholic Relief Services, was at the Coronado convention.

He commented that in the past twelve years they have been making noodles in Hong Kong from surplus American flour, corn meal and milk powder. Production of a milion pounds a month has ben generated, reaching some 400,000 people. Today there is great prosperity in Hong Kong and American tax-payers are to be congratulated for helping to solve the problem of hunger for the refugees from Red China.

The good father noted that he had used anything he could get his hands on to make noodles including soy bean flour and fish concentrate. He is impressed with present developments to improve protein in wheat products.

He declared that the great hope of the world was that no one need go hungry, and one of the best foods to satisfy hungry people are noodles and macaroni products

He is on his way to Hong Kong and to Vietnam where noodle operations will be set-up in the program of pacification. Products Shipped, showing long goods. He urged people in industry to hear persuade government and others to assist in the effort to solve the problem of hunger. "I hope you will be proud, because I am-and I am grateful to all of you who have helped me and encouraged me in my work," he said.





You might well expect Peavey to be a major factor in the milling and distribution of durum products. The reason?

North Dakota's durum wheat fields where virtually all the nation's durum crop is grown—are in the heart of Peavey Country (see map). This is a broad, wheat-rich land that supplies the Peavey mills that specialize in the milling of Semolina and Durum flour.

Durum is an important product of Peavey, along with a multitude of other enterprises related to the growing, stor-Famous

age, transportation, merchandising and processing of cereal grains. Peavey is a highly efficient operator in this complex business because its operations are streamlined and coordinated to the nth degree.

degree.

Durum mills operated by Peavey are located at Superior, Wisconsin, Grand Forks, North Dakota and Buffalo, New York. Peavey Flour Mills process wheat received from 700 grain elevators located in the areas producing the finest wheat in the world. Peavey has total milling

THE MACARONI JOURNAL

capa ty of 60,000 hundred-weights a day, much of it, of course, in durum.

No wonder macaroni and spaghetti wan facturers have come to rely most heavily on Peavey for their quality durum products. And it all starts 'way out is Peavey Country'.

Pletchandising and commodity futures offices: @Terminals; Rflow mills and mis plants; @Flour value offices and wagness; @Country elevator, teril at it vivice racinties; @none utices of Peavey Company 17th Mattrial Grain Co. Ltd.

King Midas DURUM PRODUCTS

17



SEPTEMBER, 1969



What Consumers Think About Macaroni Products

PANEL of Southern California sumers candidly commented on macaroni and egg noodle products in a panel discussion with Association Executive Secretary Bob Green. He prefaced the discussion by reading this state-

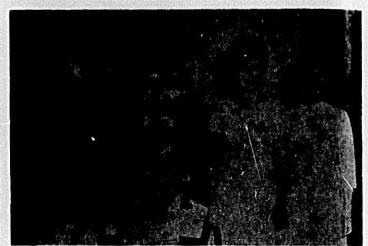
"Meet the consumer. Today the consumer is more affluent than those anywhere or any time in history. Yet, these same consumers are increasingly restive about aspects of the modern marketplace and the national economy. Reflecting these stirrings the consumer movement that goes in and out of Washington has grown at a pheno pace. Although Federal legislation to protect consumers dates back to the turn of the century, no period in legislative activity has produced so many new protection laws as the one we live in today. From 1965 to 1968 Congress enacted legislation dealing with such varied topics as packaging and labeling, consumer credit, meat and poultry inspection, the safety of automobiles and household products, interstate sales ance, and many others. To an extent the scope of this legislation is a measure of the breadth of consumer dissatisfaction American consumers are fretful over such diverse facets of the marketplace as advertising and promotion, prices and credit, quality and service, maintenance and safety. Hardly any aspects of the goods and services everyone consumes for personal and household use seems immune from some children."

Are You a Good Cook?

He then introduced all of the ladies who were members of the charitable sorority Preceptor Beta Xi and asked the first question: "Are you a good

Mrs. Earline Parsons, wife of supervisor at General Dynamics responded: "I think so. I didn't get any training at home so I had to learn it after I was married. I enjoy cooking. My husband is not very particular except that he has absolute likes and dislikes. Macaroni happens to be one of his favorite

Mrs. Jane Faught is married to an electronic engineer. They have a boy 13 and a girl 15. She said: "I am an Avon representative and I have other activities so I like quickie dishes. I make casseroles out of macaroni products and we particularly like one with quite a bit. My family thinks it is great." replied: "Yes, we are all usually dieting.



Moderator Bob Green with panelists Mmes. Lloyd Fero, Robert Faught and Robert Strenger.

with her husband in Santee. They have two grown children. "I like to cook" she declared. "I came from a home where my mother made her own pastas and raviolis. But I use commercial

Mrs. Kay Maloney is married to an engineer at General Dynamics and has two boys ages 15 and 24. She reported that her husband was a good cook specializing in barbecuing and gourmet French and Italian dishes.

Mrs. Betsy Frankel, wife of a construction company vice-president and mother of three, ages 9, 11 and 13 promised her husband when they were married that she would be a good cook. Her mother was Czechoslovakian so all of her daughters learned to cook, to bake bread and make noodles. But now she prefers commercial noodles. She nented that those she had been buying were artificially colored.

This brought prompt audience response setting Mrs. Frankel straight on the Standards of Identity.

Mrs. Janet Binns, whose husband manages a surgical instrument business. said she must be a good cook because her family was roly-poly. She has a daughter 18 recently married to a boy overseas and a son 19. She declared: "I make a lot of casseroles with macaroni products but my favorite is one with curly noodles."

Mrs. Binns was asked if any one in chicken and noodles. I make lasagne her home was on a special diet. She

Mrs. Viola Fero runs a novelty shop We haven't been eating much macaroni lately, not because it is fattening, but because of the sour cream and other things I put into the casseroles." She then asked: "Why can't you make a low calorie macaroni?"

Mr. Green responded that macaroni was dried chunks of wheat: wheat is cereal and cereal is carbohydrate so it is going to have starch and calories. But," he asked her, "did you know that macaroni has 12% protein?" She did not. And she thought that meat was all protein. Mr. Green explained that meat is 70 percent water and has a protein content of only 16 to 20 percent. He went on to say that nutritionists recommend a balanced diet with carbohydrates for energy, meat for protein, fruit and green leafy vegetables for their contributions of vitamins and minerals.

Mrs. Ruth Strenger, whose husband is a tool and die shop foreman, said some homes have a problem with cholesterol. Jim Winston assured her that macaroni was extremely low in cholesterol and egg noodles, because of their egg content, had some but less than 0.12 percent.

Mrs. Fero volunteered that she was partial to macaroni products but she did not like them in a can-"They are soft ,and I don't care for their sauces. I am partial to anything that comes in a package that I can boil myself and fix the way I want to."

Nick Rossi asked if any of the ladies knew what the term "al dente" meant.

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Charles Rossotti asked about the use d recipes on the packages. Mrs. Parsons said: "I rarely follow them." Mrs. Sprenger declared: "I use them occaly." Mrs. Maloney said: "You can ed these recipes most any place and they are not very exciting. If I come across a good idea I combine it with something I have."

Mrs. Parsons did not claim to be a shopper. She buys according to need after planning menus mentally and price is not an important factor.

Mrs. Strenger had done some comsarative shopping with her daughter who was writing a paper for a college course. She checks newspapers before reparing her shopping list.

Mrs. Faught declared she had to be a

good shopper. In this day and age a erson has just so much money to spend for food, and I get the essentials lest and the frills later. I do comparative buying and I check the papers first. I plan menus around the food specials, ut I don't go to a half a dozen stores. I try to shop at the store that gives the best value week by week. I have two favorites in the neighbrhood and I watch them." Her colleagues agreed.

Queried about macaroni values there was uncertainty as to whether packages contained 11 or 12 ounces and price ideas were hazy ranging from 24¢ to 29¢. One shopper remembered she had paid 21¢ for a 8 ounce package of modles at a discount market and that spaghetti was selling at five one-pound packages for one dollar.

Questioned on brand loyalty, there didn't seem to be much with the group involved. One shopper said: "The only time I write down a specific brand is when I send my husband to the store."

Favorite Dishes Asked about favorite pasta dishes,

here were the replies:

Mrs. Parsons: Macaroni and cheese, and i use elbow macaroni.

M: Strenger: Chicken and noodles.

Mrs. Faught: Spaghetti and meat sauce is my family's favorite, but I like lasagne. We use macaroni products at least once or twice a week.

Mrs. Fero: My favorite is spaghetti, but I like ravioli very much too Mrs. Maloney: We like noodles or

spaghetti with fish, and occasionally we have pot roast and noodles.

Mrs. Frankel: With my children being so young, they either want hamburgers or spaghetti and we have spaghetti once a week. I prefer making spathetti

Mrs. Rinns: Our favorite is spaghetti. However, I do like lasagne.

To the question: "Do you order macaroni or spaghetti dishes when you eat out at a restaurant?"-here were the replies.

Mrs. Binns: No. but we often get spa-

ghetti at the corner.

Mrs. Frankel: If I think that I can cook just as well as that restaurant I'll make it at home and get something that I don't have at home usually.

Mrs. Fero: My husband thinks I am crazy, but I perfer a good spaghetti dish rather than some of those steaks that I get, so very often I will order it out.

Mrs. Faught: My children order it, but my husband and I don't usually because we fix it at home.

Mrs. Strenger: I don't order it out very often. If we go to an Italian restaurant it will be for spaghetti, but that's not very often.

Mrs. Parsons: Well, we often go to specialty houses and we often go to Italian restaurants. We are very fond of pizza and spaghetti and I can't make lasagne, nor can I make ravioli and I am very fond of them so we often go to spaghetti places.

Mr. Green thanked the panelists and commented to the audience, "We have a job to do in consumer education."

German Village Products Opens Ohio Plant German Village Products, Inc. held

an open house for their new plant in Wauseon, Ohio on July 24 to 25.

Originally incorporated in 1967 in German Village section of Columbus, Ohio, the new president, Stanley Tregillis, was responsible for bringing the new plant to Wauseon. Joining the company in May of 1968, he brought the young firm a wide background in food processing. He had served with R. J. Reynolds Foods, and with the Chun King frozen food plant at Jackson, Ohio. His major assignment with German Village Foods was the supervision of the design and construction of a thoroughly modern production plant. This involved months of study and research that eventually led to the world renowned Buhler Brothers in Uzwil, Switzerland. They provided Tregillis an intensive five-week study of their machinery in the fall of 1968.

The new million dollar plant has 20,000 square feet and has a capacity of 2,000 pounds per hour. It employs fifteen Wauseon residents and began operations on April 15.

Mr. Tregillis is a devoted family man. Married to the former Marie Dwyer of Virginia, Minnesota, they are parents of two boys and four girls ranging from 12 to 18 years. Enlisting in the Navy. Tregillis rose to through the ranks to Lieutenant Commander in the Pacific theatre. A hunting and fishing enthusiast, he enjoys a good game of bridge.

He is optimistic about the future of German Village Products working on new product development with Griffith Laboratories of Chicago, Items under consideration include potato salad, sauerkraut, rye pretzel sticks, various noodle sauces, and the like. "We have a highly acceptable product in our noodles," Tregillis declares. "The first thing we have to do is establish our name for quality. After that we can go into a number of things."

National Macaroni Week October 16-25



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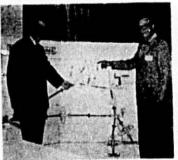
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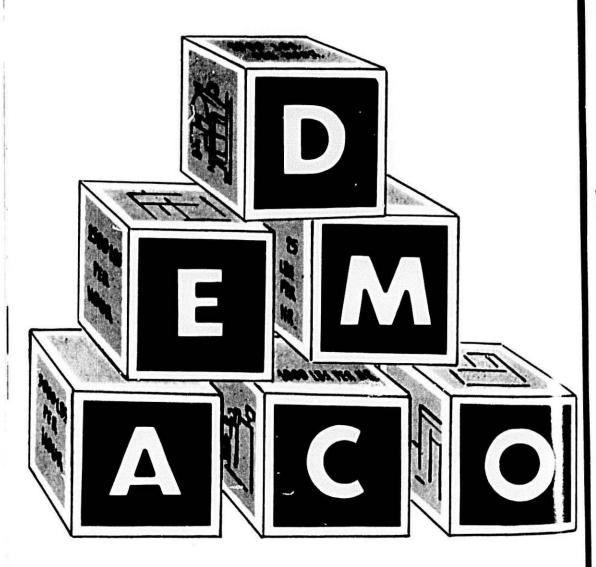
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Macaroni's Part in the War on Hunger

by James J. Winston, NMMA Director of Research

I often comes as a great surprise to Americans to learn that in spite of our affluent society, malnutrition still prevails among different segments of ov.7 population. This matter has received prominence from several sources, namely: Senator George McGovern. former Director of Food for Peace prodifferent areas of this country, nutritionists who have emphasized in their presentations the lack of proper dietary intake-namely, Dr. Nevin S. Scrimshaw, Professor of nutrition and head of the Department of Food Science at M.I.T., and Professor Jean Mayer of Department of Nutrition of Harvard University. In addition, several organizations have recently been established for the purpose of disseminating pertinent information to help improve the nutritional status of the impoverished groups of this country. They are as

The National Council on Hunger and Malnutrition in the United States, with headquarters in Washington, D.C.—and Organization with Meals for Millions Foundation with headquarters in Santa

Recently, President Nixon and Congress have likewise become cognizant of this situation, resulting in increased allocation of funds to bring a nutrition program to fruition.

It is interesting to note that the world is faced with an ever-increasing food and nutrition problem. Year after year, needs. The food supply line, mainly; is called KWASHIORKOR. This disease production, preservation, distribution, has not kent page with the population explosion increases the has not kept pace with population growth in developing countries as well as in the United States. It is rather startling to realize that in this world today an estimated 300,000,000 children suffer physical and probably, mental damage because of insufficient food, particularly a lack of high quality food.

Protein Deficiency

of the American Dietetic Association by Dr. Nevin S. Scrimshaw, professor of nutrition at M.I.T., who suggested that "a severe deficiency of protein in the early years of a person leads to a permanent decrease in the number of brain be a deterrent to economic developcells and reduces a child's learning ment ability. Also, an adult man with enough work due to the lack of protein." Au-



ble in about thirty years and that is why efforts are being made by them to evaluate protein quality of diets. This has therefore, resulted in recommending the supplementing of foods with high quality protein additives to raise the protein quantity and quality. At the present time, just to maintain present dietary levels with an expanding United States population, requires that farmers, in the next 15 years, increase beef production 45%; pork 13%; poultry 50%; milk 16% and vegetables 38%-as quoted in Sales Management, March 15,

ly it is fatal. Dramatic improvement has been noted when a child with this disease is fed sufficient proteir, of the proper quality to restore him to normalcy.

Program Objectives

On December 18, 1968 before the Senate Select Committee, on nutrition and human needs, I would like to refer to the testimony of Dr. Aaron M. Altschul. It has been emphasized at a meeting of the U.S.D.A., who reviewed the desirable objectives for a United States food program. He emphasized the following:

1) No one must go hungry. 2) Hunger or malnutrition must not

3) The American diet must provide calories may not be able to do a day's for optimum health throughout life. As you have noted from various bulletins thorities emphasize the fact that the that you have received from your offiworld's population is expected to dou- cers. Bob Green and myself, our indus-

try has been fully aware of the necessity to fulfill a part in this war on hun-ger. In March of this year, this matter was brought to the attention of the Secretary of Agriculture, Mr. Clifford Hardin, who suggested that our industry meet with the consumer and marketing service department of the U.S.D.A. On May 27, our committee. consisting of Lloyd Skinner, Bob Green. Paul Vermylen, Vincent F. La Rora and myself, spent the day with a number of officials of the U.S.D.A. discussing the use of our macaroni products to help the needy people. The U.S.D.A. was represented by the following "Marvin Sandstrom, who is Deputy Administrator; Arthur Garda, Tom Lawler and Mark McGuire. This matter was further discussed with a Mr. B. D. Ensley, acting director of the Commodity

As a result of this meeting, on June 13, 1969 the U.S.D.A. announced its first invitation for bids for the purchase of enriched wheat and soya macaroni and enriched milk macaroni for use in domestic programs. The amount being purchased on this first bid is 960,000 pounds for delivery during the month of August.

Ladies and gentlemen, our industry has started to play its role in the war on hunger. I have assured the government authorities that we are prepared and equipped to participate in the improvement of the protein quality and quantity of food intake by the production of a macaroni product with excellent protein and good cooking qualities.

High Protein Corn Product

CPC International Inc. announced development of the world's first commercial food product made from high lysine corn, a variety higher in protein than ordinary corn. The product, called Duryea, is intended for Latin American markets where infant malnutrition is

Duryea, which will be test marketed in Cali. Columbia's third largest city. is a powder designed to be mixed with sugar and water and cooked as a gruel. The gruel, CPC spokesmen said, is similar in appearance and taste to what Columbian children currently eat.

Three daily eight-ounce servings of the food, costing less than 2¢ each, provide an infant with all its daily reconmended protein requirements, the

insurgince



People buy insurance for one big reason: protection. Insurance protects lives, property, businesses and lots of other important things. When you buy our durum products, you automatically have an assurance of top quality. There's never a taste failure. The flavor, the color,

the quality and the service are built-in. So, why take chances? Rely on the durum products from the North Dakota Mill. It's like an insurance policy.

the durum people.



north dakota mill & elevator GRAND FORKS, NORTH DAKOTA (701) 772-4841

SEPTEMBER, 1969

Macaroni Managers Comments

SETTING LONG RANGE GOALS by H. Edward Toner, President, C. F. Mueller Company

SOME of you will recall that back in October, 1567 our friend, H. Geddes Stanway of Skinner's, contributed an article to the Macaroni Journal on Planning Growth and Profit. For those of you who save the Journal, I suggest you might re-read this article for a variety of reasons.

I am sure that everyone here is convinced that planning is a good thing but that it is difficult for the smaller manufacturer to cope with the planning process due, sometimes, to lack of funds and manpower which mitigate against establishment of a separate planning department as is done in many large companies. (When I say a smaller manufacturer I am thinking in terms of five hundred or less employees.) Because business operates in an environment of uncertainty and change and requires the attainment of goals at the least possible costs. Planning becomes a highly important function and is as important to the small company as it is to the large. Without planning, business becomes random in nature and decisions meaningless ad hoc choices.

Understand Conditions

Planning for the future starts with a realistic understanding of existing products, sales divisions, markets, margins, profits, return on investment, cash flow, availability of capital and skills and capacities of personnel. Obviously. therefore, the process of planning is relatively simple and straightforward.

So, when I speak of long range planning, please bear in mind that our planning as I have just indicated covers several specified functions or areas tion and (4) capital expenditures.

It is my feeling that much of our long range planning activities begin in our It is important to realize that planunder constant study and review our existing territories, potential new territories, products old and new. It seems to me that market objectives are part of the basic framework of business pol-Obviously, manufacturing, traffic and render service to them; we think we



Pessilists Edward A. Horrigan, Arvill Davis, Albert Robilio, H. Edward Toner.

plans for facilities to meet sales goals we believe we know how to label and and the finance department must project financial needs and review financial requirements, not only for capital ex- know something about finance and inmated cash flow, etc.

ing management need for timely and ultimate consumer. Her desires, her accurate information; for example, we now know promptly our sales in each geographical area as well as sales to individual customers. Through the use of A. C. Nielsen, Sami and Market Research, we have become more sophisticated in the last few years in forecasting, planning and budgeting since these sources indicate not only our position in our trading areas, but that of our

competition.
Simmons said: "Accurate knowledge is the basis of correct opinions; the want of it makes the opinions of most people of little value."

We plan not only on a short range they can you. but on a long range basis—long range, As some of y which may be briefly summarized as: roughly three to five years and in some (1) finance; (2) marketing; (3) produc- areas, seven years. We, of course, try to coming back on the S.S. France, I overintegrate the two. Not to do so could, in heard this conversation in the lounge our opinion, be a serious error.

casts of population, etc.

We are a statistical-minded outfit. market?" We know our products; we know our marketing mix; we know our inven-tories; we have rigid quality controls; icy from which all other activities stem, we think we know our people; we hope and to which they must be coordinated. we know our customers and how to people is about as enlightened.

warehousing must coordinate their know how to advertise and promote package; we think we know something about marks: research; we believe we penditures but submit analyses of esti- vestments; we have a unique system of management reports and management procedures; we think we know something about competition; we hope we We, of course, have had the benefit of have some knowledge of governmental data processing for a considerable period of time. We recognized the increasneeds and her point of view are uppermost in our thinking.

Boody Communicat

One advantage the smaller company has over the large company is the ability of the decision makers to communicate more readily. Today we hear much about conglomerates. A definition of conglomerates that I particularly like

A conglomerate is like a mushroom for thirty days they keep you in the dark; for the next niwity days they throw manure at you; and during the next ninety days they throw manure at you; and during the next thirty days.

As some of you know, Mrs. Toner and I recently returned from Europe and between two matrons-

One said: "I think women like us sales and marketing areas which keep ning includes far more than basic fore-should take an interest in politics. Tell me, what do you think of the common

Her companion said: "I still prefer the A&P."

Sometimes, I think the interest in government of some of our business

THE MACARONI JOURNAL



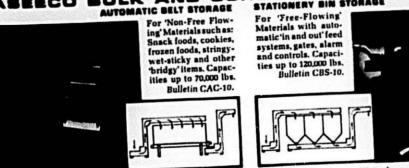
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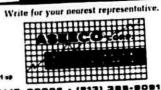
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Setting Long Range Goals-(Continued from page 28)

We believe that by putting all of our knowledge real or hopefully existent to work on short and long range anning, we can plan and work out a fairly successful operation.

We recognize, I believe, that: "The wise carry their knowledge as they do their watches; not for display, but for their own use." (S. T. Browne)

Of course, political and economic uncertainties make for difficulties in planning, e.g., unpredictability of events on the international scene; labor legislation; wage and price levels; governmental regulations, etc. Notwithstanding some of the hazards and shortcomings of long range planing, we feel, based on past experience that it is an essential function for our continued growth and prosperity.

The greatest results in life," said Feltham, "are usually attained by simple means and the exercise of ordinary qualities. These may for the most part be summed in these two - common

sense and perserverance."
Sir William Cattle said: "When schemes are laid in a rance, it is surprising how often circumstances fit in with them."

Concern for the Future

What I am about to say does not bear directly on long range planning as we have been discussing it. We as businessmen, concerned with the future of our companies and our country, must give serious thought to how we can contribute to the solving of what, in the opinion of many, is a major national crisis; namely, the revolution among students on our campuses throughout the coun-

What we are seeing today may follow a striking parallel to that which happened in other nations experiencing violent revolutions: Cuba, China, Germany and Russia.

Today there is a great similarity between attacks on our system and the riots by such groups as the Students for a Democratic Society.

It has been pointed out by Asst. FBI Director, William Sullivan, that: "The new left extremism presents a major challenge to the American business community." There apparently will be attempts to shut down plants and duplicate the disruption in industry that has beset our campuses.

Read, for example, Barron's Business and Financial Weekly of May 19.

A very small percentage of our students have really lost faith in our system but those few do not hesitate to

It is important that you and I as busi- I mean people who are on top of their nessmen become involved and provide inity leadership in an effort to provide solutions to the pressing problems with which we are confronted.

When available, I recommend to all of you the report of Congressman Bill Brock to President Nixon resulting know it. If a higher labor contract has from the work of a group of concerned congressmen in visiting campuses around the country.

Believe me, we have both a short and long range planning problem here-if our way of life is to be preserved.

BUDGETARY CONTROL-ESSENTIAL FOR PROFITS by Albert Rebilio. President, Ronco Foods

THE purpose of budgeting is to increase profit and better control the poerations of your business. All successful businesses operate on a budget consciously, or unconsciously. Some formalize the budget by allocating to various departments a set sum of money on which to operate for a particular period, or for a fiscal year. Others have been successful using an informal system, controlling all phases of the business on past experience, using the previous years operating statements as a guide line. Such informal systems can work satisfactorily and successfully, particularly in smaller companies, and those dominated by strong top execu-

Strong Executives

I do believe most of the manufacturers in our industry would not be considered big business in the industrial world. However, I do feel most of our plants are dominated by strong top executives. Because my company is in the category of small business, and hopefully headed by strong top executives, I shall approach the subject on the basis of the informal system, because it is the system we use. Our previous year's operating statement, after eliminatnig unusual and non-recurring items, is our informal system, or guide line for the current year. At this point, I shall often substitute the term guide line for informal system.

Strong management demands that the accounting department deliver to them the operating statement as quickly as possible following the end of each month. This statement should be compared with the corresponding month of the previous year, so as to determine how close the guice line is being folrise in violence to destroy our society. lowed. When I say strong management,

business. When an operating statement is delivered to them, they know what it is all about. As they analyze the statement, they don't have to be told why some items are above the guide line. If freight rates have gone up-sthey been negotiated-they know it. When certain items on the guide line get out of control, for reasons unknown to them, they will demand the accounting department deliver to them a breakdown of why these items are out of control. After receiving the information strong management acts to bring those items back as close to the guide line as possible.

The bottom line on an operating statement is a very important one-it spells out profit or loss. When strong management analyzes the guide line, they usually know why gross profits are up or down, because they are fully aware as to whether they are paying more or less for ingredients and materials, compared with the corresponding period of the previous year. They know whether they sold their products for more, or for less.

Produce Profite

Good budgeting, whether formal, or informal, should produce profits, and will permit companies to build up a fund for replacing worn equipment, or purchasing new equipment. I feel that investing in new equipment for increased production, if you can sell this added production at a profit, it will pay for itself in a reasonable length of time. As to replacing equipment for efficiency and labor saving. I feel that it should pay for itself in 3 years. In the past. some of our equipment has paid out in much less time, particularly packaging equipment. Possibly some here have not modernized their plant as much as others, and any new equipment they purchase could amortize itself much faster than those plants which are more up to date.

Formalized budgeting, no doubt, used by some of you because you are associated with large nationwide organizations, and other of you have production and sales that compel you to use the formal system. I hope from my remarks that you did not construe I am advocating the informal system over the formalized budget. Both systems have their place. In a business the size of our company, I feel the informal system better serves our purpose, because it is flexible. With this flexibility, as we study the guide lines, and with only several in our organization in decision

(Continued on page 32)

THE MACARONI JOURNAL

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EST. 1920

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SEPTEMBER, 1969

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Eggs Like Grandma Used to Break!



Egg Solids Frozen Eggs Dark Yolks a Specialty

Wakefield U. S. ARMY APPROVED

MILTON G. WALDBAUM Company

Budgetary Control

(Continued from page 30)

making positions, we can make quick judgment, as to whether we should increase, or decrease, any items listed in the guide lines. It also furnishes informatical that permits us to make prompt decisions for purchasing new equipment, or replacing old equipment.

In closing, again I state successful businesses have operated on some type of budget, or controlled system. This has permitted them to achedule expenditures in proportion to income, and end up with a profit.

RECRUITING AND TRAINING SALES REPRESENTATIVES

by Arville Davis,

Gooch Food Products Company

ALL our effort in recent years has been directed towards improving the quality of our sales representatives. I can see no room for anyone in the food business today who is not an expert!

And, it's not too difficult to be an expert if you're interested in your customers. My favorite admonition to our sales people for years has been simple: "You can't sell a man anything, unless you know what he's trying to accomplish." It is just as easy to customate your promotional activity. Why try to force-feed your prospects?

Customer Oriented

Luckily, the top bracket of our management team and I have been closely associated with customers who literally grew up since World War II. They became successful by developing the retailer. So we learn to think and work retail! How else can you move goods to Mrs. Consumer?

Mrs. Consumer?

As we built a sales force, we looked for the bright young man in the retail business or one serving the retailer. We still follow this formula in selecting a new man. We lean heavily on our retailer friend for help in selecting men. He knows the ones that "think retail."

The organization then is no better than its communications system. And it works both ways—up and down—from field to headquarters. We use regional sales supervisors with salesmen and/or food brokers under them. These regional supervisors are in almost constant contact with our headquarters management team, consisting of a Marketing Director, Sales Manager, Advertising Manager and Coordinator of Distribution. This group not only works the plan—they plan the work!

Analytical Approach

None of these plans get past the suggestion stage unless they fit the following general pattern.

Does it fit our advertising program policies?

Can Mrs. Consumer understand it?
 Will it make the retailer a profit?
 Does it fit our production and distribution pattern?

This analytical approach correctly appraises any activity that might be contemplated, whether it is promotional activity on one of our regular items, or development of a new convenience item.

Each of these four broad categories of measurement brackets a multitude of associated subjects. Ideas that are in conflict with any one of these categories are destined for trouble.

Good men and good ideas are inseparable! And good men attract good men!

THE IMPORTANCE OF ADVERTISING by Edward A. Horrigan, Vice President, Continental Division,

Thomas J. Lipton Inc.

I WAS asked to speak today on the "Value of Advertising." Specifically, how its value applies to us, the people who manufacture the pasta products consumed in the United States.

I know everyone here believes in advertising. We have all witnessed its successful application on many items, and in the case of most of us, we have allocated dollars to its employment in selling our own products.

What I would really like to address today is the charge that our industry, despite these dollar allocations, does not utilize advertising to the fullest extent possible. That we have allowed our industry to assume the status of a commodity, and that we continue to rely heavily on personal selling and trade deals to achieve distribution and sales. Finally, that we believe that availability motivates the consumer, that she is content to buy what's on the shelf.

Commodity Class

If this charge is true, we're eventually going to have a serious problem as the consumption of our product declines.

In examining this subject, I have come to the conclusion that there is enough substance in this charge to become concerned.

Noodles, macaroni and spaghetti in many parts of the country, in many consumers' minds are regarded virtually as a commodity. That is to say, that there is no difference between brands, that they are all alike. We know that this isn't true, that there are real product differences. The question is, have seffectively communicated them?

Have we, as individual manufacturers, sufficiently established in the minds of consumers a differentiation for our products even to the extent, for example, that Chiquita Bananas and Sunkist Lemons have. I wonder.

Getting Distribution

There's no knocking personal selling and dealer allowances. And if it gets us distribution and maintains it, if it produces volume orders for our plant, then we have the most valuable tool in the marketing mix. But is it the only tool we should use? Are we guilty of being overwhelmed by short term factory sales success and consequently negligent of the ultimate consumer? It's one thing to build a franchise in the mind of the chain buyer but unless we also build a franchise in the mind of today's housewife we are going to find ourselves being replaced more and more in her menu with other foods.

For example, I know that the Association recognizes the problem of how housewives perceive noodles and macaroni with regard to calorie content and is doing something about it. But is that enough? Is there also an opportunity here for individual manufacturers to nunicate in their own advertising the wholesome ingredients which go into our products? Do we communicate that these ingredients are really required for a healthy diet? Can we recapture the essence of what I like to call the "Mama" syndrome. Whether she be Italian or Polish or Jewish or even Pennsylvania Dutch, her concern was with wholesome foods not low calorie substitutes. I'm not suggesting that we utilize Mama as a symbol, but rather the essence of what she com

municated years ago.

Sara Lee, for example (and what could have more calories), in the face of this calorie conscious world, has continued to grow by communicating the goodness and wholesomeness of its product. Doesn't the same opportunity

Stress Differences

Take the various shapes of noodle and macaroni. Some are new, some have been around a long time. Have we communicated how they're different, why they'll make a meal a success?

(Continued on page 34)

THE MACARONI JOURNAL SEPTEMBER, 1969



TO INSURE QUALITY IN ANY MACARONI PRODUCT, ALWAYS SPECIFY AMBER

In any size — any shape — it's always easier to control the quality and color of your products with Amber's first quality Venezia No. 1 Semolina, and, Imperia Durum Granular.

Nationally-lamed macaroni manufacturers have long preferred these superior Amber products because of their consistently uniform amber color, uniform granulation and uniform high quality. Because of our unique affiliations and connections throughout the durum wheat growing areas, Amber is able to supply the finest durum wheat products available anywhere.

We are prepared to meet your orders—prepared to ship every order when promised. And because of our rigid laboratory controls, highly skilled milling personnel and modern milling methods, you can be sure of consistent Amber quality. Be sure—specify AMBER.



AMBER MILLING DIVISION

FARMERS UNION GRAIN TERMINAL ASSOCIATION
Mills at Rush City, Minn.—General Offices: St. Paul, Minn. 55101
TELEP.NNE: (612) 646-9433



Importance of Advertising-(Continued from page 32)

These are some of the things that a housewife wants to know. And that's what advertising is all about. Its purpose is to inform, to remind, to per-

To illustrate some of the things which advertising can do, I've brought along some commercials which show how it is employed to answer specific needs on various Lipton products. I think each commercial makes a point that we might consider for our own needs.

The Lipton Tea Stapie answers the question: "Isn't one tea the same as another?" "Not when it comes to Lipton." We demonstrate that there is a difference in products.

In the Onion Dip commercials, we show a soup that became something else. We show the consumer other uses apart from the obvious for our product. Do we have a similar opportunity? I think we have. Have we considered our products used as hors d'oeuvres or even

The Wishbone commercial addresses a problem we all have, namely, the problem of many varieties within our line. How do we communicate several at the same time? Since it's economically impractical to support them all individually, two were combined in one message. Italian is the dominant flavor in our line so it is used to introduce a second flavor. The effect is that the viewer is reminded of well known Wishbone Italian and informed about new Creamy Onion.

The way we present our advertising is very important too. It should be contemporary and it should attract. The Wishbone commercial did all that.

And, of course, the Penn Dutch commercial answers the need to convey the need for wholesomeness and goodness for products like noodles and macaroni.

Out of the Price Trap

Up till now, I've avoided agreeing with the charge that we don't do enough of this thing. I've indicated there is enough substance to cause concern. I've only tried to raise the questions, leaving the answer up to each of

At Lipton, we believe in the value of advertising and we see it as one way of getting out of the price squeeze trap. It's alright to sell products cheaply (via trade deals, etc.) if consumption is assured. But if consumption is threatened, then advertising had better be used

While this kind of philosophy makes

our industry healthier and force us to grow.

If advertising stimulates this, then I submit that this is it's greatest value to our industry today. Thank you.

Speaketti Safari brings serving suggestions for National Macaroni Week October 16-25

	Government	Egg Reports	
U. S. Cold Storage Report Shell Eggs Frozen whites Frozen yolks Frozen whole eggs Frozen unclassified Frozen Eggs—Total	Cases Pounds Pounds Pounds Pounds Pounds Pounds	July 1, 1969 294,000 8,267,000 17,133,000 32,945,000 2,226,000 60,571,000	July 1, 1968 287,00 13,214,000 26,998,000 62,632,000 4,859,000 107,703,000
Crop Report (48 States) Shell eggs produced Average number of layer Average rate of lay		June 1988 5,728,000,000 306,328,000 18.70	June 1968 5,711,000,000 306,987,000 18.60
Layer Reports Hens and Pullets of Lay Eggs Laid per 100 Layer		July 1, 1969 304,569,000 61.4	July 1, 1948 305,432,000 61.6

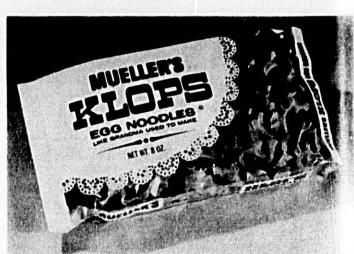
Setback in Egg Returns

Lower egg prices were predicted by Poultry Survey Committee in their quarterly report for the American Feed Manufacturers Association.

For eggs, the committee says that farm prices in the 12 months starting July 1 are expected to average about 4¢ a dozen below the preceding year, while higher interest rates and feed 1969, the national average egg price will be larger than a year earlier.

forecast is 34¢, down 25¢ from a year earlier. October-December prices are forecast at 34 @ 35¢, down 5¢; in January-March, 1970, at 35¢, off 5½¢, and April-June, 30¢, off 2 @ 3¢.

The egg-type chick hatch in the last half of 1969 will be 5 to 7% above the same period of 1988, while in the first half of 1970 the hatch is expected to be the same to lower than in Januaryprices will add about 126 a dozen to June, 1969. If the predicted hatch occost of production. For July-September, curs, production in each month of 1970



Mueller Bags New Egg Moodle. The C. F. Mueller Company of Jersey City, N.J., has introduced a new egg noodle called Klops. The new product is packaged in a colorful bag which lets the customer see its novel shape. Mueller's Klaps are shorter than ordinary egg noodles with frilly edges to hold the gravy or sauce. Both shape and name were inspired by an old-time German egg noodle. The package even carries the line "like Grandma used to us more competitive, it will also make moke." Recipes and serving suggestions are printed on the back.

Milling Excellence

The Durum Outlook by Tom Ridley, Durum Grewer

Speaking on behalf of the North Dakota When Commission. I am sure that you are erested in our view of the durum crop at this time. Growing conditions at present are excellent. There are, however, several weeks until harvest and this is the critical period for the crop. The potential is there, but judging from past history it is difficult at this time to accurately predict the quantity and quality of the 1969 crop.

The Department of Agriculture's July estimate in bushels is as follows:

	Indi-		Yield
	cated		bet
	1959	1968	9410
Minnesota	2,686	2,788	34
North Dakota	72,277	81,956	27
South Dakota	5,126	4,833	22
Montana	6,028	7,665	22
California	360	455	60
			-
U. S.	88,477	97,697	26

In addition to production, many other factors affect the marketing of durum. Important among these are the availability of boxcars at harvest to move the crop, producers' decisions based on price, availability of farm storage. If farm storage is forced due to boxcar shortages, for instance, the tendency is for the grain to stay there for a con-

siderable length of time. We would like to compliment you on your fine program at this convention. It is the North Dakota Wheat Commission's purpose to promote and increase markets for our durum and spring wheat crops. We feel it is our best positive course of action to cooperate with your industry in this effort. We do not participate in the actual buying and financed effort to expand the market for North Dakota wheats. It is our belief that we have a unique capacity to work with all segments of your in-

The Spaghetti Safari is an example of the cooperation of the total industry. In North Dakota all arrangements are set for the safari with the exception of the weather. We are praying for three good harvest days on the 19, 20 and 21 of August.

New Commissioners

The North Dakota State Wheat Commission has two new members.

George Smith of Amenia in Cass County has been farming for 28 years and presently runs a 1,280 acre diversified farming operation. He is a past president of Northwest Farm Managers, members of Cass County Soil Conserva-



tion District, chairman of the County Farm Bureau, and on the local school board. In 1956 he was second runner-up for Outstanding Young Farmer Award in North Dakota. In 1966 he was on the European Observation Tour.

Herman A. Schmitz has been farming in McKenzie County since 1935. He is presently operating a 2,500 acre farm. He has been chairman of the Williams County Farm Bureau and is secretarytreasurer of the North Dukota Wheat Producers, Inc.

Jepan Buys Durum

The Japanese Food Agency has recently purchased 5,500 metric tons (202,000 bushels) of No. 2 Hard Amber Durum for August delivery. Specifica-tions call for a minimum of 13% protein and a maximum of 0.9% sprout damage. The shipmen will be a critical test on quality and will determine fuhave been buying approximately 25 to 30,000 tons annually but there is competition for the business.

fresh thinking, and much of it thinking machine division of the company. Mr. Narky has been with the machine division. blance of dreaming.

-Robert Gordon Sproul

Durum Stocks Up

The Department of Agriculture reported that as of July 1, 29,142,000 bushels of durum wheat were held on farms. The Commodity Credit Corporation and warehouses had stocks of 11,778,000 bushels. The total of 41,074,000 was 69 percent larger than a year ago. Department analysts observed that exports were good but last year's big crop contributed to the carryover.

Canadians Boost **Durum Production**

According to the Dominion Bureau Statistics, prairie farmers plan d 3,154,000 acres to durum, a new reculcompared with 2,370,000 in 1968 and 1,302,000 in 1967. The acreage to durum this year is more than double the 1958-67 average of 1,531,400 acres.

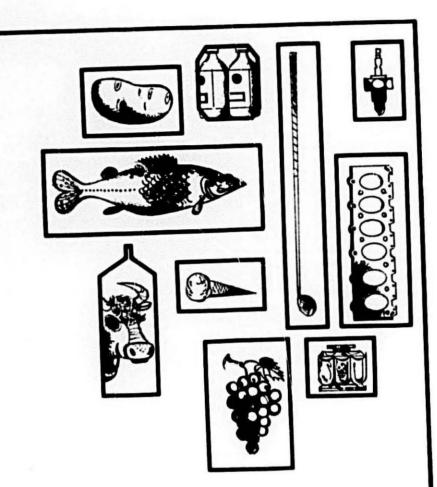
test on quality and will determine fu-ture prospects for more buying. They 30 percent; Manitoba up 31 percent; and Alberta 60 percent.

Henningsen Promotion

Henningsen Foods, Inc. has announced the promotion of Bob Narky Progress is always the product of to the position of sales manager of the sion for about a year after transferring over from the egg products division.

THE MACARONI JOURNAL

SEPTEMBER, 1969



Come to the right place for packaging that moves merchandise



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Secretary of Before Molvin Loled swears into office Charles O. Rossotti. Mr. Rossotti's wife Barbara, on attorney, holds the Bible.

Jean H. Hassell has been named to succeed Harold A. Robertson as northern California regional sales manager ry Division of General Mills, Inc., it was announced by F. B. (Barney) Wallace, of defense, Office of the Assistant Secredivision flour sales director.

Mr. Robertson, a veteran of 36 years

20-Year Man

Mr. Hassell, who joined the company in 1949, previously was marketing manager for bakery flour and mixes and Donald E. Anderson has been named to succeed him in that post.

Raymond W. Olson, after four years in food service sales in northern Cali-later, he was promoted to director of fornia, has moved to the southern Cali-the NATO Division, and, last January. fornia region to work in bakery flour tales, where he will be calling on major bakery and macaroni accounts. He has had nearly 30 years of experience in food service and flour sales.

Mr. Robertson, who is retiring, started with General Mills as an office boy in San Francisco. His promotions in the intervening 36 years took him to Fresno, Santa Rosa and Oakland, and included positions as office sales assistant, office manager, salesman and export

Mr. Hassell joined General Mills 20 years ago as a chemist in Spokane and quickly moved to sales. In 1951 he was ment such as: continuous motion; extransferred to Seattle. In 1963, he moved to Palo Alto as administrative assistant and early last year was appointed marketing manager for bakery ton sizes; and maintenance-free opera-

G.M. Regional Sales Realigned Charles O. Reccetti Named

The youngest man ever named to the Board of Directors of Georgetown University, Washington, D.C. in its 180-year history is Charles O. Rossotti, 28-yeartary of Defense (System Analysis).

He will serve for two years, filling with General Mills, is taking early re- the unexpired term of Dr. Clarence

Mr. Rossotti received an A.B. degree in economics with high honors from Georgetown University in 1962. In 1964, he received a master's degree in business administration from Harvard Business School. He joined the Office of the Assistant Secretary of Defense in 1965 as a staff member. Two yers to his present position.

He is the son of Charles C. and B. ty Rossotti Mr. Rossotti is president of Rossotti Lithograph Corporation, No. th

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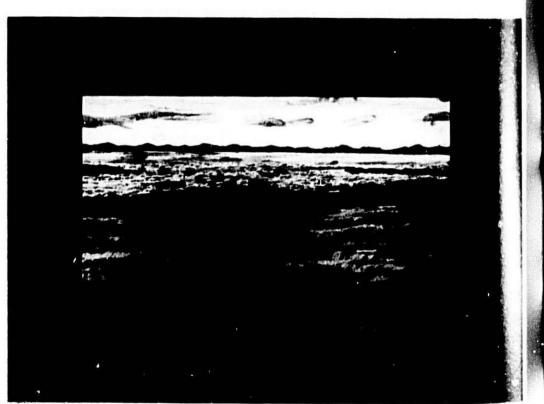


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